Reg. No. | | | | | | | | | | | | | |

S.No. 7105–B

Sub. Code : 19M965A/ 19M445A

B.B.A./ B.Com. (ISM) DEGREE EXAMINATION, APRIL 2024.

(Autonomous)

Fifth Semester

HUMAN RESOURCE MANAGEMENT

Time : Three hours

Maximum : 75 marks

SECTION A — (10 × 2 = 20 marks)

Answer any TEN questions.

1. Define human resource management.
2. What are Human resources planning?
3. What is E-Recruitment?
4. What are walk in Interviews?
5. Define Training.
6. State the objectives of promotion.
7. List out the features of labour welfare.

8. What are trade unions?

9. What is performance appraisal?

10. Define motivation.

11. What is collective bargaining?

12. What you mean by human resources audit?

SECTION B — (5 × 5 = 25 marks)

Answer any FIVE questions.

13. Explain the objectives of human resources management.

14. Explain briefly the various modern external sources of recruitment.

15. What are the benefits of training?

16. Discuss the importance of labour relations.

17. What are the essentials for a satisfactory wage system?

18. Explain briefly the various kinds of tests?

19. Briefly describe the various approaches labour welfare.

20. Discuss the importance of motivation.

SECTION C — (3 × 10 = 30 marks)

Answer any THREE questions

21. Explain briefly the various functions performed by a human resources management.

22. What are the various steps involved in the selection process?

23. Describe various methods of training.

24. What is the need for collective bargaining, list out the essentials for a successful collective bargaining?

25. Describe briefly the factors affecting remuneration levels.

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